



# Employee Discounts by Verizon Wireless

20% off monthly cell phone service plans

## How do I validate using my work email address?

The easiest way to validate is to use your work email. If your organization has a unique email domain (i.e. the string that follows the “@” symbol in an email address) and has registered that domain with us, you may be able to use your work email address to validate. To validate using your work email address:

1. Go to [www.verizonwireless.com/discounts](http://www.verizonwireless.com/discounts).
2. Under the **Existing Verizon Customers** section, enter any Verizon Wireless phone number associated with your personal wireless account and click **Log In to Validate**.
3. On the next page, click **Validate by Work Email Address**.
4. On the next page, verify your mobile number, enter and confirm your work email address and click **Validate My Work Email Address**.
5. Check your work email address for a confirmation email sent from [customerserviceb2b@verizonwireless.com](mailto:customerserviceb2b@verizonwireless.com), with the subject **Discounts by Verizon Wireless**.
6. Click the **Confirm My Discount** link in the confirmation email.
7. The **Confirm My Discount** link must be clicked within 72 hours. If the link has expired, please restart this process to resubmit.

Note: If the **Confirm My Discount** link does not display within the confirmation email, enable your email application to display images.

## How long will it take for my account to be updated or my discount to be applied?

After your employment status is confirmed, please allow 1 to 2 billing cycles for any discount updates to appear on your monthly bill.

If you submitted a paystub or other proof of employment, it may take up to 10 days to review and process your submission. If confirmed, the discount will appear in 1 to 2 billing cycles following confirmation.

You can track the status of any recent validation submission online, by going to [Check My Submission Status](#) and entering your Mobile Number and Billing Zip Code or your Tracking Number.

Questions? Call Verizon at 800-922-0204